

Security and privacy

Where your data lives, how it is protected, what is never collected, and what we commit to. For the people who approve software.

IN SHORT

- Without an account, projects stay on the user's device. Nothing about them reaches our servers.
- With a cloud workspace, data is stored in **Toronto, Ontario, Canada** on infrastructure provided by Akamai (Linode), shared only with the workspace's members.
- Payments, when paid plans begin, are processed by Stripe; card details are never held by us.
- No telemetry, tracking, advertising or data brokers. The only cookie is the session.
- Your content is never sold and never used to train models that serve other customers.
- Users can see, correct, export and delete their information; every project and table exports at any time.

ARCHITECTURE

LAYER	WHAT IT IS
Applications	The Planner and the Estimator run entirely in the browser. The scheduling engine, the earned value, the risk simulation and the estimate build-up compute on the user's machine. The server is not needed to plan.
Storage without an account	The browser's storage and, when the user chooses one, an autosave folder on the device (which may itself be synced by the user's own OneDrive or SharePoint).
Cloud workspace	Versioned project documents and the enterprise setup in a database on our server; members with owner and member roles; invitations by email.
Assistant	On request, the conversation and a summary of the open project or estimate are sent to the model provider through our server. The provider key stays on the server. Nothing is sent until the user asks.
Integrations	Files (XER, Excel, CSV) handled in the browser; the REST API with versioned writes for connectors.

CONTROLS

- TLS on every connection; certificates issued and renewed automatically.
- Sign-in with email and password (stored only as salted script hashes, rate limited) or with Microsoft single sign-on through your organization's own identity provider.
- Session cookies HttpOnly, Secure and SameSite, expiring after 30 days or at sign-out.
- Role-based access to workspaces; owners alone invite, remove and manage billing.
- Firewalled servers with administrative access limited to named people over SSH keys.
- Regular backups; deleted content leaves backups within 30 days.
- Rate limits on the contact form and the assistant.
- An event log of account and workspace actions for investigation, kept 12 months.

DATA HANDLING

INFORMATION	KEPT FOR
Account details	While the account exists, then deleted within 30 days of a request
Workspace content	While the workspace exists; a deleted project leaves the live database at once and backups within 30 days
Session records	30 days from creation, or until sign-out
Account and workspace event log	12 months
Web server records	Up to 30 days
Billing records	7 years after the transaction, as required for tax and accounting

PROCESSORS

PROVIDER	PURPOSE AND LOCATION
Akamai Technologies (Linode)	Hosting of servers, database and backups in Toronto, Canada
Stripe	Payment processing and card storage, when paid plans begin; United States and other countries under Stripe's safeguards
Model provider	Answering assistant questions on request; content is not used to train models offered to others
Google Fonts	Typefaces on the public website only; the applications do not load fonts from Google

COMPLIANCE AND COMMITMENTS

- The privacy notice is written to meet Canada's PIPEDA and to be clear to users elsewhere. Canada's commercial privacy law is recognised as adequate by the European Commission.
- Breaches creating a real risk of significant harm are notified to affected users and to the Office of the Privacy Commissioner of Canada as the law requires.
- Requests to access, correct, export or delete are answered within 30 days at hello@pgrdelta.com.

ENTERPRISE OPTIONS

- Private deployment on your infrastructure, or dedicated hosting.
- Single sign-on with your identity provider; audit support.
- A connector to your finance system with field mapping, reconciliation and an audit trail of every load.
- A data processing agreement and security questionnaire responses on request.

Beta status. DeltaSys is in beta. The controls above are in place today; formal third-party attestations (for example SOC 2) are planned and will be stated here when obtained, not before.

Questions for your security review?

We answer questionnaires and provide the documents your procurement needs.

hello@pgrdelta.com

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